Self-esteem  
Respect  
Whether you are receiving care  
at home, in hospital or in a  
residential/nursing home you  
should be treated with dignity  
and respect by the people who  
support you.

Support  
Control  
Privacy  
Dignity  
Care  
Choice  

Dignity and respect  
at the heart of care

Not being  
treated  
with Dignity  
and Respect?

Let us know:

Patient Advice and Liaison Service (PALS)  
For concerns about hospital and community hospital  
services in Buckinghamshire  
T: 01296 316042  
E: PALS@buckshealthcare.nhs.uk  
W: www.buckshealthcare.nhs.uk/feedback

Patient Advice and Liaison Service (PALS)  
For concerns about GP services  
T: 0800 328 5640

Healthwatch Bucks  
For health and care concerns, to build evidence to  
influence policy and the buying of future services  
T: 0845 260 6216  
E: info@healthwatchbucks.co.uk

Buckinghamshire Safeguarding Adults  
If you are concerned about the way you are being  
treated or witness or suspect abuse or neglect  
T: 0800 137915  
E: safeguardingadults@buckscc.gov.uk